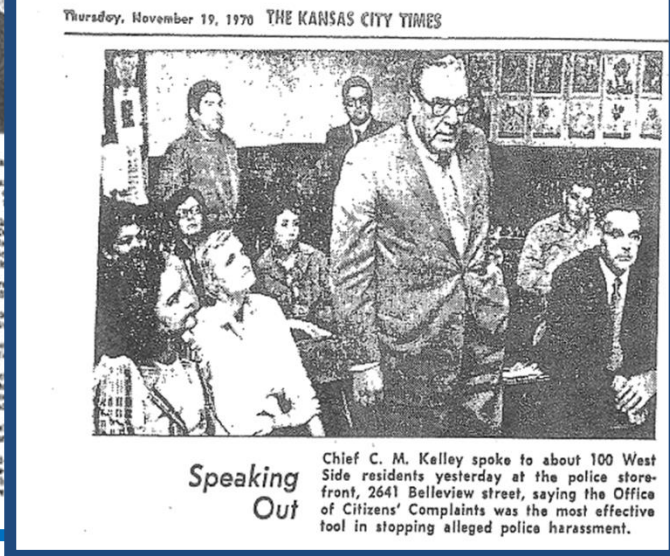


Board of Police Commissioners OFFICE OF COMMUNITY COMPLAINTS

Kansas City, Missouri • Established 1969



Executive Director:

Merrell R. Bennekin

Senior Legal Analysts:

Johnnie Ann Crawford

Michael L. Walker

Karen Ullery Williams

Office Manager:

Ora Rogers

2019
Annual
Report

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The Office of Community Complaints

Under the authority of the Board of Police Commissioners, the Office of Community Complaints (“Office”) is a non-police, civilian oversight agency. The Office has been charged with the responsibility of protecting the citizen from the possibility of abuse or misconduct on the part of the Kansas City, Missouri Police Department. The Office is also entrusted with the duty to protect members of the police department from unjust and unfair accusations. The Office of Community Complaints is committed to effectively and impartially resolving all complaints involving a citizen’s guaranteed right to fair and efficient police protection.

In fulfillment of its mission, the Office has pledged:

- ◆ To encourage members of the community to file complaints when they feel they have experienced police misconduct.
- ◆ To encourage active participation by all parties in the complaint process.
- ◆ To examine carefully each investigative file so as to ensure that all efforts have been made to resolve the complaint.
- ◆ To review all complaints with complete objectivity and impartiality.
- ◆ To respect and protect the rights of both the citizen and the subject officer.
- ◆ To engage in community outreach throughout Kansas City, Missouri to educate the general public concerning the agency’s purpose.
- ◆ To report to the Board of Police Commissioners any patterns of misconduct that are uncovered as a result of investigations and complaint review.
- ◆ To report to the Board of Police Commissioners any and all relevant issues and policy matters that may arise.
- ◆ To proactively identify trends that may need to be addressed by the Regional Police Academy for officer training.



The Office of Community Complaints Staff

Executive Director: Merrell R. Bennekin, J.D., CPM

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The Board of Police Commissioners

President: Nathan Garrett

Vice President: Leland M. Shurin

Treasurer: Don Wagner

Member: Mark Tolbert

Member: The Honorable Sly James (through August 1, 2019), Mayor of Kansas City

Member: The Honorable Quinton Lucas (from August 2, 2019 – present), Mayor of Kansas City

Secretary/Attorney: David V. Kenner



A Note from the Executive Director

Merrell R. Bennekin, J.D., CPM

Commissioners:

It is with great pleasure that I submit the annual report of the Kansas City, Missouri Board of Police Commissioners' Office of Community Complaints (OCC), for the period of January 1, 2019 to December 31, 2019. Data in the OCC's report includes information pertaining to the review and analysis of allegations of misconduct against members of the Kansas City, Missouri Police Department (Department).

The staff of the Office of Community Complaints continues to work on behalf of the greater Kansas City community and the men and women of the Department to improve transparency and accountability in policing. By reaching out to various stakeholders and constituencies in the metropolitan area, taking action to yield positive outcomes through its outreach and mediation programs, and acknowledging the importance and impact of the investigative process, the OCC is acting in accordance with its goal of being a national leader in law enforcement oversight.

The Office of Community Complaints would like to extend its appreciation to the Board of Police Commissioners for providing a service to give the public an opportunity to voice complaints concerning alleged police misconduct and for each individual member's attentiveness, passion, and commitment to the complaint process. Further, the OCC would like to acknowledge the Chief of Police and his staff, especially the Department's Internal Affairs Unit, for their diligence, professionalism, and dedication.

2019 was a special year for the OCC as the Office of Community Complaints celebrated its 50 year anniversary on September 25th, making it the oldest, continuously operating civilian oversight of law enforcement agency in the United States. Things have changed a lot in the last 50 years, including the agency's name, but one thing remains the same – the OCC only exists to serve the community and the Department in a way that is altogether different. We only aim to provide the same level of competence and professionalism that the Board of Police Commissioners sought to provide fifty years ago. We firmly believe that high levels of customer service and thorough, quality investigations can bring about significant change while building

on efforts to improve the relationship between the Kansas City community and law enforcement.

The history of the Office of Citizen Complaints probably mirrors that of other civilian review systems, in that its founding was a turbulent and arduous undertaking. However, those in Kansas City who challenged the Department and the Board felt it was important to effectuate a complaint process because over the years it has assisted in facilitating understanding and conciliation between the citizen and the police. Furthermore, more than fifty years ago, those pioneers believed the complaint process had the ability to restore the community's confidence in the police department.

Finally, the Office of Community Complaints would like to thank the people of Kansas City for placing their trust in the members of its staff. We honor that trust by conducting thorough, impartial, and timely investigations. The OCC truly believes the City of Kansas City is well served and a better community because of the efforts of the Office of Community Complaints and those who support our mission.

We enjoy serving you and thank you for supporting our efforts.

Respectfully submitted,



Merrell R. Bennekin, J.D. CPM
Executive Director
Office of Community Complaints

Complaint Intake 2019

The Office of Community Complaints is the primary resource for accepting complaints filed against both sworn and non-sworn members of the Kansas City, Missouri Police Department (“KCPD”). Established in September 1969, the Office is the oldest continually-operating oversight office in the United States.

Complaints may be filed by mail, online at www.kcpd.org/transparency/office-of-community-complaints, via e-mail at communitycomplaints@kcpd.org, by FAX, in person at the Office of Community Complaints, or at 10 additional locations as detailed below.

Locations Where Complaints Can Be Filed		
LOCATION	ADDRESS	HOURS
Office of Community Complaints	635 Woodland Ave., Suite 2102	M-F, 8:00 a.m. to 4:30 p.m.
KCPD - Central Patrol Division	1200 E. Linwood Blvd.	24 hours a day
KCPD - East Patrol Division	2640 Prospect Ave.	24 hours a day
KCPD - Metro Patrol Division	7601 Prospect Ave.	6:00 a.m. to 11:00 p.m. daily
KCPD - North Patrol Division	11000 N.W. Prairie View Road	24 hours a day
KCPD - Police Headquarters, Records Unit	1125 Locust St.	M-F, 7:00 a.m. to 7:00 p.m.
KCPD - Shoal Creek Patrol Division	6801 N.E. Pleasant Valley Rd.	24 hours a day
KCPD – South Patrol Division	9701 Marion Park Drive	24 hours a day
Ad-Hoc Group Against Crime	2701 E. 31 st St.	M-F, 10:00 a.m. to 6:00 p.m.
Northland Neighborhoods, Inc.	4420 N.E. Chouteau Tw., Ste. 100	M-F, 9:00 a.m. to 5:00 p.m.
Westside CAN Center	2130B Jefferson St.	M-Sa, 6:00 a.m. to 6:00 p.m.

Every complaint that is filed will be forwarded to an analyst, who will make attempts to contact the complainant in order to ascertain all details of the complaint as well as allow the complainant to select the preferred method of handling the complaint. If a complainant does not cooperate by responding to letters and/or telephone messages, the complaint is closed with no further contact by the Office.

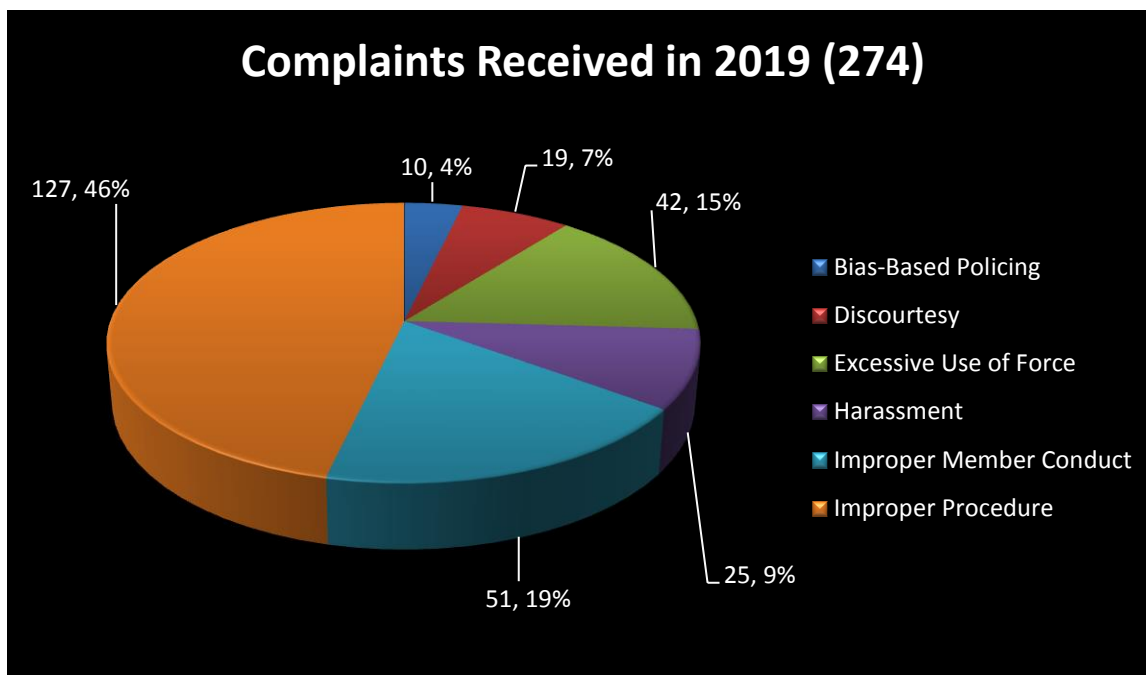
Complaint Categories

All complaints filed with the Office of Community Complaints are categorized based on the information contained in the complaint into one of six categories. Those categories are listed in the table below.

Complaint Category Definitions	
CATEGORY	DEFINITION
Bias-Based Policing	Circumstances where the police actions of a member were substantially based on the race, ethnicity, gender, age, sexual orientation, religious beliefs, disabilities, or national origin of a person, rather than upon lawful and appropriate police procedures.
Discourtesy	Circumstances where the actions or statements of a Department member were in violation of the Code of Ethics or Rules of Conduct of the Department based upon the context of the contact with the complainant. For example, the use of ethnic slurs would be classified as discourtesy.
Excessive Use of Force	Circumstances where a member of the Department used more force than reasonably necessary to arrest a suspect, take a suspect into custody, stop a suspect for investigation, control a situation, restore order, or maintain discipline.
Harassment	Circumstances where a member of the Department has had repeated or continued contact with a person without lawful police justification.
Improper Member Conduct	Circumstances where the behavior of a member was unprofessional, unjustified, beyond the scope of the authority of the member, unauthorized by Department procedures, or constituted an unreasonable lack of police service.
Improper Procedure	Circumstances where an administrative or procedural requirement was not met. This includes, but is not limited to improper search and seizure, omission of the Miranda Warning where required, etc.

In 2019, the Office of Community Complaints received a total of 274 complaints. Of those, 155 were forwarded to the Internal Affairs Unit (“IAU”) of the Kansas City, Missouri Police Department for investigation. The remaining 119 complaints were handled as Non-Investigated Complaints (“NIC’s”). Additional information regarding these two classifications of complaints is discussed below and in the Investigative Overview section of this report.

The 274 complaints that were filed with the Office of Community Complaints were classified as follows:



Non-Investigated Complaints (“NIC’s”)

As previously noted, the Office of Community Complaints received a total of 274 complaints in 2019. 155 were forwarded to the Internal Affairs Unit (“IAU”) of the Kansas City, Missouri Police Department for investigation, and the remaining 119 complaints were handled as Non-Investigated Complaints (“NIC’s”). Although the majority of this report will focus on those complaints which were resolved using the formal investigative process through IAU, there are a significant number of complaints which are not handled through traditional investigative means. These NIC complaints range from those which are outside the jurisdiction of the Office to those people who do not cooperate with attempts by the Office to obtain additional information about their complaint, to anonymous and third-party complaints.

The following types of complaints are generally classified as NIC’s:

- Third-party complaints without a matching complaint from the aggrieved party¹
- Complaints against non-KCPD members (i.e. other police departments, city departments, etc.)
- Complaints which occurred more than 90 days before the filing of the complaint, but absolutely no longer than 1 year before the filing of a complaint
- Anonymous complaints²
- Complaints with an obvious lack of violation of police department policy or procedure

¹ Although third-party complaints are not fully and formally investigated, the Department is made aware of these complaints and can conduct their own investigation if warranted.

² The Department is made aware of these complaints, and an investigation can be undertaken if warranted.

- Complaints solely dealing with the issuance of a traffic citation
- Complaints already being investigated by the Department or IAU (shootings, complaints involving an officer's personal life, etc.)
- Complaints where legal action has been filed by the complainant
- Complaints where the complainant is not cooperative with the Office in obtaining additional information
- Complaints withdrawn by the complainant before an investigation, mediation, or conciliation can be conducted

Within the NIC category, however, are those complaints that are mediated or conciliated and thus forego a formal investigation by the IAU. Mediations and Conciliations are classified as NIC's due to the lack of a formal Internal Affairs investigation.

Mediation is designed to provide the complainant an opportunity to sit down face-to-face with the Department member(s) with whom they have a grievance in the presence of an independent, third-party mediator who volunteers his or her time to the Office. If mediation is selected and both parties come to the table, the complainant cannot then opt for a formal IAU investigation regardless of the outcome of the mediation. Mediations are considered confidential and there will not be any discipline of the involved member, nor will there be a record of the mediation placed in the member's personnel file.

Conciliation is done at the division or unit level, where a supervisor contacts both the complainant and member to obtain a set of facts, and a smaller-scale inquiry into the complaint is done by a supervisor. The complainant is then contacted by the supervisor and receives information regarding how the complaint was handled.

In 2019, 119 NIC's were received in the Office, and 128 were reviewed (consisting of those filed in current and previous years). Of the 128 which were reviewed in 2019, 29 were handled as mediations and conciliations, with 86% considered successful. Of the remaining NIC's, 43 were closed due to complainant non-cooperation, and 56 fell into other categories.

Investigative Overview

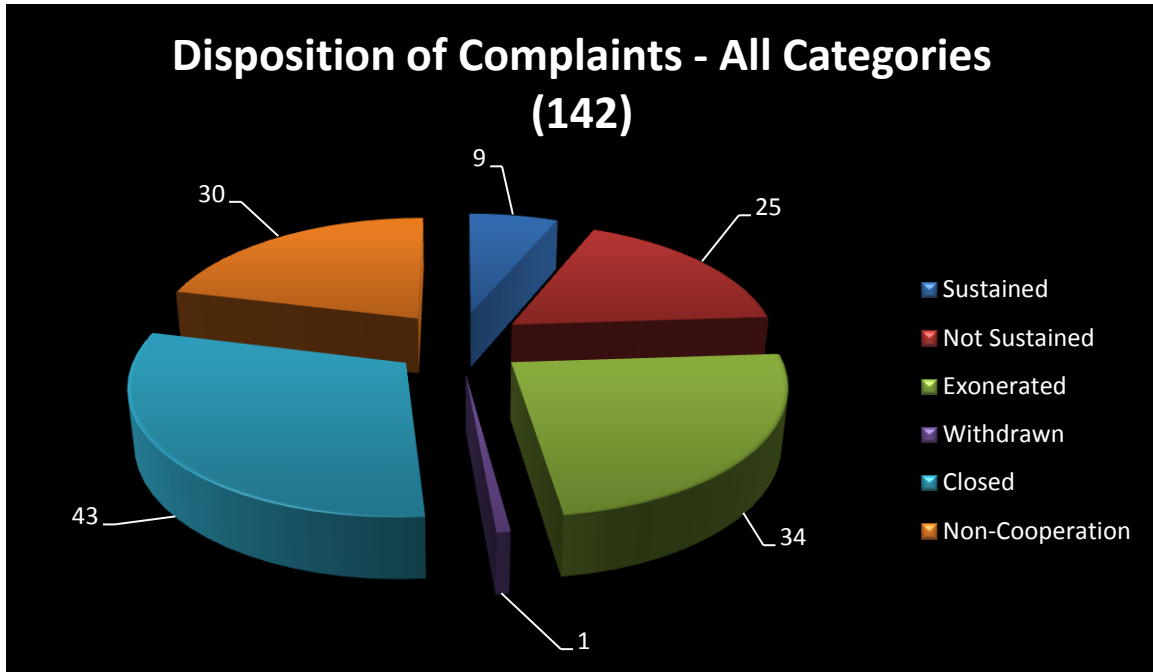
The majority of this report will focus on those complaints which were sent to the Internal Affairs Unit for investigation. In 2019, 155 complaints were forwarded to the Internal Affairs Unit for investigation, and 142 complaints were worked by the Office of Community Complaints. “Complaints worked” refers to complaints returned to the Office of Community Complaints after having been sent to IAU for investigation. Those complaints are not necessarily from the same calendar year (i.e., a complaint filed in the latter months of 2019 would not have a completed investigation and recommendation made until sometime in 2020). As discussed previously, this number does not include those complaints handled through mediation or conciliation.

Complaints worked fall into one of six dispositions. Fully investigated IAU investigations result in a Sustained, Not Sustained, or Exonerated recommendation, while other complaints may result in a disposition of Closed, Withdrawn, or Non-Cooperation. These terms are explained fully below.

Complaint Disposition Definitions	
DISPOSITION	DEFINITION
Sustained	The alleged act occurred and was without lawful police justification.
Not Sustained	The evidence fails to prove that an act of misconduct occurred.
Exonerated	The alleged act did occur but the Department member engaged in no misconduct because the actions of the Department member were lawful, justified, and/or proper.
Closed	The complaint was closed due to the following circumstances (not an exhaustive list): lack of jurisdiction, pending litigation, pending Department investigation (i.e. homicide or officer-involved shootings), third-party complaints that were not originally identified as third-party, no violation of policy or procedure.
Withdrawn	The complainant indicated he or she did not wish to pursue the complaint after it was filed.
Non-Cooperation	The complainant failed to cooperate. (This can refer to those complaints referred to as NIC’s as well as those sent for investigation to IAU.)

Of the 142 complaints that were returned from the Internal Affairs Unit in 2019, 68 had full and complete investigations which resulted in nine (9) sustained findings, twenty-five (25) not sustained findings, and thirty-four (34) exonerated findings. The remaining 74 complaints

consisted of one (1) withdrawn complaint, forty-three (43) complaints closed for non-cooperation with Internal Affairs,³ and thirty (30) complaints that were closed.



The below chart shows the breakdown of complaint by the complaint category as well as the finding.

Disposition of Complaints by Finding ⁴							
	S	NS	E	C	WD	NC	Total
Bias-Based Policing	0	1	2	0	0	1	4
Discourtesy	0	4	1	2	0	5	12
Excessive Use of Force	0	8	9	3	0	14	34
Harassment	0	1	3	1	0	4	9
Improper Member Conduct	4	4	6	8	0	10	32
Improper Procedure	5	7	13	16	1	9	51
TOTAL	9	25	34	30	1	43	412

³ In order for a complaint to be investigated, the complainant must provide a statement (usually in-person or via telephone if residing out of town) regarding the allegations as contained in the complaint form. This interview sets the parameters for the investigation and allows the complainant to provide additional information that may not fit on the complaint form.

⁴ S=Sustained; NS=Not Sustained; E=Exonerated; C=Closed; WD=Withdrawn; NC=Non-Cooperation

Sustained Cases:

The category of sustained complaints and the policy and/or procedure violated are listed below.

Complaint 1: *Improper Member Conduct*. Violation of:

- Personnel Policy #201-9, "Code of Ethics and Rules of Conduct"
- Procedural Instruction #14-14, "Juvenile Procedures"
- Procedural Instruction #17-2, "Persons with Mental Health Disorder, Alcohol Abuse, and/or Drug Abuse"

Complaint 2: *Improper Procedure*. Violation of:

- Personnel Policy #201-10, "Code of Ethics and Rules of Conduct"
- Procedural Instruction #10-1, "Tiburon Computer System – Automated Reporting System (ARS)/Records Management System (RMS)"
- Procedural Instruction #14-7, "Patrol Procedures"

Complaint 3: *Improper Procedure*. Violation of:

- Personnel Policy #201-10, "Code of Ethics and Rules of Conduct"
- Procedural Instruction #14-7, "Patrol Procedures"

Complaint 4: *Improper Member Conduct*. Violation of:

- Personnel Policy #201-10, "Code of Ethics and Rules of Conduct"
- Procedural Instruction #13-5, "Internally Recorded Audio/Video Records"

Complaint 5: *Improper Procedure*. Violation of:

- Personnel Policy #201-10, "Code of Ethics and Rules of Conduct"
- Department Memorandum #05-16, "Stealing (IDT)/Identity Theft"

Complaint 6: *Improper Procedure*. Violation of:

- Procedural Instruction #10-1, "Tiburon Computer System – Automated Reporting System (ARS)/Records Management System (RMS)"
- Procedural Instruction #14-7, "Patrol Procedures"

Complaint 7: *Improper Procedure*. Violation of:

- Personnel Policy #201-10, "Code of Ethics and Rules of Conduct"
- Procedural Instruction #13-5, "Internally Recorded Audio/Video Records"

Complaint 8: *Improper Member Conduct*. Violation of:

- Personnel Policy #201-10, “Code of Ethics and Rules of Conduct”

Complaint 9: *Improper Member Conduct*. Violation of:

- Personnel Policy #201-10, “Code of Ethics and Rules of Conduct”

It should be noted that by policy, the only person who can impose discipline is the Chief of Police. Disciplinary records are protected under the Missouri Sunshine Law and cannot be disclosed.

Complainant and Subject Member Statistics

Racial and Ethnic Backgrounds:

The City of Kansas City is home to just under 500,000 residents, while the Kansas City metropolitan area, consisting of cities on both sides of the Kansas/Missouri state line, has a population of approximately two million. At the end of 2019, the Kansas City, Missouri Police Department had 1,363 sworn officers (including police officer candidates), as well as 552 civilian employees. The ethnic breakdown of Department members is outlined below. It should be noted that the vast majority of complaints are filed against sworn members of the KCPD and not against civilian employees, though the Office can receive complaints about either type of employee.

Kansas City, Missouri Police Department Sworn and Non-Sworn Members (n=1915)		
	Number	Percent
White	1389	72.5%
Black	310	16.2%
Hispanic	103	5.3%
American Indian	7	0.4%
Asian	15	0.8%
Hawaiian/Pacific Islander	1	0.1%
Multiple Races	67	3.5%
Unknown/Other	23	1.2%
TOTAL	1915	100%

The statistics concerning the officers who are the subject members of sustained, not sustained, and exonerated complaints follow a similar breakdown of race:

Members Complained Against (n=148)		
	Number	Percent
White	118	79.8%
Black	18	12.2%
Hispanic	9	6.0%
Unknown/Other	3	2.0%
TOTAL	148	100%

Though the members complained about are primarily white and follow the breakdown of the police department as a whole, complainants are much more diverse in nature. The below chart outlines the race and sex of complainants by the disposition of their complaint.

Race and Sex of Complainants by Disposition (n=174)							
	W/M	W/F	B/M	B/F	H/M	H/F	Other
Sustained	1	1	2	5	1	1	0
Not Sustained	10	6	6	10	0	0	1
Exonerated	5	4	11	15	2	3	1
Closed	7	5	15	10	1	0	0
Withdrawn	0	0	0	1	0	0	0
Non-Cooperation	8	7	16	16	0	3	0
TOTAL	31	23	50	57	4	7	2

Complainants by Age:

As shown in the below chart, the majority of complainants are ages 35 to 49. This has remained relatively consistent over time.

Complainants by Age (n=174)		
AGE GROUP	#	%
17 and Under	7	4.0%
18 to 24	18	10.3%
25 to 34	36	20.7%
35 to 49	52	29.9%
50 to 64	51	29.3%
65 and Older	10	5.7%
TOTAL	174	99.9%

Tenure of Members Complained Against:

Tenure of members is based upon the date the complaint was filed as compared to the date the subject member became employed by the Department. Members with less than one year of service have spent six months of that time in the Police Academy, and another six months

under the direction of a Field Training Officer (“FTO”). A chart comparing the overall tenure of the sworn members of the Department with the members involved in Sustained, Not Sustained, and Exonerated complaints is below.⁵

	0 to 4 Years	5 to 9 Years	10 to 14 Years	15 to 19 Years	20 to 24 Years	25-Plus Years
Sworn Officers n=1296	253 (19.5%)	193 (14.9%)	207 (16.0%)	232 (17.9%)	270 (20.8%)	141 (10.9%)
Sustained	5	2	1	4	0	0
Not Sustained	18	12	2	6	8	2
Exonerated	31	18	13	10	11	5
Total	54	32	16	20	19	7

Assignment of Members:

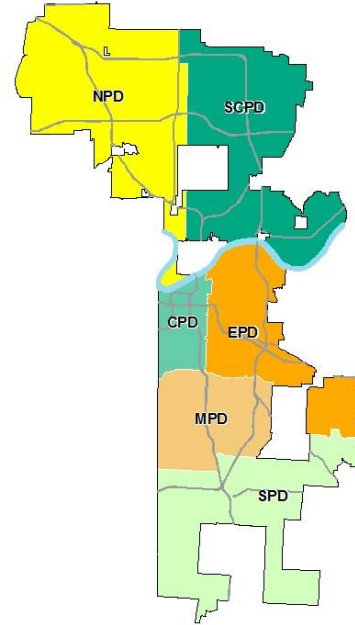
The Kansas City, Missouri Police Department is separated into six patrol divisions. Additionally, there are numerous investigative elements that are responsible for covering the entire city. While the majority of complaints are against patrol officers, officers in other units do receive complaints.

Type of Unit	Number	Percentage
Patrol Divisions	113	76.3%
Traffic and Parking Control	8	5.4%
Detention	0	0.0%
Street Narcotics/Drug Enforcement	10	6.8%
Tactical Enforcement	8	5.4%
Other Assignments	9	6.1%
TOTAL	148	100.0%

⁵ It should be noted that the number of members contained in these statistics, as stated earlier in this report, are the subject members of sustained, not sustained, and exonerated complaints only. Due to the lack of information that is known at the time a complaint is filed, it is not always possible to identify the subject members who are being complained about for the other types of complaints (Non-Cooperation, Withdrawn, and Closed).

Of the members working in the patrol divisions that received complaints, the breakdown is as follows:

Patrol Division	Number (n=113)
Central Patrol	28
East Patrol	35
Metro Patrol	24
North Patrol	6
Shoal Creek Patrol	2
South Patrol	18



The Central, East, and Metro Patrol divisions comprise the central city or “urban core” of Kansas City, while the remaining three divisions are more suburban in nature. Traditionally, the three urban divisions carry the majority of complaints, due to the increased calls for service and number of officers deployed to these divisions.

It should be noted that the number of members contained in these statistics, as stated earlier in this report, are the subject members of sustained, not sustained, and exonerated complaints only. Due to the lack of information that is known at the time a complaint is filed, it is not always possible to identify the subject member(s) who is/are being complained about.

Title VI Complaints

In 2019, the Office of Community Complaints became the initial intake location and repository for all Title VI complaints against the Kansas City, Missouri Police Department. The Kansas City Missouri Police Department's (KCPD) policy is to uphold and assure full compliance with the requirements of Title VI of the Civil Rights Act of 1964 and other non-discrimination authorities.

Title VI and related non-discrimination authorities stipulate that no person in the United States of America shall on the grounds of race, color, national origin, sex, age, disability, income level or Limited English Proficiency (LEP) be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity receiving federal financial assistance.

In 2019, three complaints identified as potential Title VI complaints were received in the Office of Community Complaints. Two complaints concerned the Department's response to the recognition of a service animal, while the other complaint concerned equal access to services for someone who did not speak English as a primary language. The complaints were investigated by the Department's Title VI coordinator.

**KANSAS CITY MISSOURI POLICE DEPARTMENT
PUBLIC NOTICE OF TITLE VI PROGRAM RIGHTS**

The Kansas City Missouri Police Department (KCPD) gives public notice of its policy to uphold and assure full compliance with the applicable civil rights laws and non-discrimination authorities. Title VI of the Civil Rights Act of 1964 and related nondiscrimination authorities stipulate that no person shall, on the grounds of race, color, national origin, sex, sexual orientation, gender identity, age, disability, religion, low-income level, or Limited English Proficiency (LEP), be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity receiving Federal financial assistance.

For more information on KCPD's Title VI program contact the Office of Community Complaints (OCC) by:

Telephone: (816) 889-6640
Email: CommunityComplaints@kcpd.org
Address: 635 Woodland, Suite 2102 Kansas City, Missouri 64106
Website: www.kcpd.org

Complaint Initiation: Any person who believes he or she has been aggrieved by an unlawful discriminatory practice under Title VI may file a complaint with the Office of Community Complaints.

- Complaints may be filed in person at the Office of Community Complaints, the AD-HOC office, Northland Neighborhoods, Inc., the Westside CAN Center, or the nearest police station.
- Complaints may also be submitted online by going to the above website and downloading the form, filling it out, and submitting it to the above email address.
- Complaints must be filed within 180 days after the date of the occurrence.

AVISO PÚBLICO DE SUS DERECHOS CONFORME AL TÍTULO VI

El Departamento de Policía de Kansas City, Missouri (KCPD) por este medio notifica su política de apoyar y asegurar el cumplimiento pleno de las leyes de derechos civiles federales e leyes antidiscriminatorias. El Título VI de la Ley de Derechos Civiles de 1964 y leyes antidiscriminatorias estipulan que ninguna persona será excluida de participar en, ni se le negará los beneficios de, o será objeto de discriminación debido a su raza, color, origen nacional, sexo, orientación sexual, identidad de género, edad, discapacidad, religión, nivel económico o limitación en su dominio del inglés (LEP) en cualquier programa o actividad que reciba ayuda financiera federal basada en su raza, color, nacionalidad.

Para más información sobre el programa de Título VI de KCPD, comuníquese con la Oficina de Quejas Comunitarias (OCC) por medio de:

Correo: CommunityComplaints@kcpd.org
Teléfono: (816) 889-6640
Dirección: 635 Woodland, Suite 2102 Kansas City, Missouri 64106
Página web: www.kcpd.org

Denuncias: Toda persona que cree que ha sido objeto de agravio por una práctica discriminatoria ilegal según el Título VI puede presentar una queja ante la Oficina de Quejas Comunitarias.

- Las quejas pueden presentarse en persona ante la Oficina de Quejas Comunitarias, oficina AD-HOC, Northland Neighborhoods, Inc., el Westside CAN Center, o la estación de policía más cercana.
- Las quejas también pueden enviarse en línea accediendo a la página web arriba dada, descargando el formulario, llenándolo y enviándolo a la dirección de email arriba dada.
- Las quejas deberán presentarse a más tardar 180 días después de ocurrido el incidente.

THÔNG BÁO CÔNG KHAI VỀ CÁC QUYỀN TRONG CHƯƠNG TRÌNH ĐIỀU VI

Sở Cảnh sát Kansas City, bang Missouri (KCPD) đưa ra thông báo công khai về chính sách của mình nhằm duy trì và đảm bảo tuân thủ đầy đủ các quyền được quy định trong luật bản quyền và các luật liên quan khác theo Điều VI của Đạo luật Quyền Dân Tộc năm 1964 và các luật, chính sách khác về chống phân biệt đối xử quy định chống lại phân biệt chủng tộc, màu da, quốc gia nguồn gốc, giới tính, khuynh hướng tình dục, bản sắc giới tính, tuổi tác, trình độ ngoại ngữ, hạn chế về thu nhập hoặc có hạn chế về trình độ tiếng Anh (LEP) từ các khoản tiếp nhận trợ cấp, từ trợ cấp tài trợ hoặc bị phân biệt đối xử trong bất kỳ các chương trình hoặc đồng nghiệp có nhân sự hỗ trợ tài chính liên bang.

Để biết thêm thông tin về chương trình Điều VI của KCPD, hãy liên hệ với Văn phòng Khiếu nại Công đồng (OCC) bằng cách:

Điện thoại: (816) 889-6640
Email: CommunityComplaints@kcpd.org
Địa chỉ: 635 Woodland, Suite 2102 Kansas City, Missouri 64106
Website: www.kcpd.org

Khiếu nại Công đồng: Bất kỳ ai tin rằng mình đã bị phân biệt đối xử bởi hành vi trái với tinh thần của Điều VI đều có thể nộp đơn khiếu nại Văn phòng Khiếu nại Công đồng.

- Khiếu nại có thể được nộp trực tiếp tại Văn phòng Khiếu nại Công đồng, văn phòng AD-HOC, Northland Neighborhoods, Inc., Westside CAN Center hoặc trạm cảnh sát gần nhất.
- Khiếu nại cũng có thể được gửi trực tuyến bằng cách truy cập trang web bên trên và tải xuống biểu mẫu, điền vào và gửi đến địa chỉ email ghi trên.
- Khiếu nại phải được nộp trong vòng 180 ngày sau ngày xảy ra sự việc.

FREE LANGUAGE ASSISTANCE AVAILABLE UPON REQUEST:

Asistencia lingüística gratuita disponible si se solicita Spanish
Có sẵn sự trợ giúp ngôn ngữ miễn phí khi bạn yêu cầu Vietnamese

I SPEAK...

Yo hablo español Spanish Tôi nói tiếng Việt Vietnamese

FORM 5118 (b) và P.D. (7-2019)

Historical Data⁶

Complaints over the years have been on the decrease, but 2019 was the second year in a row where complaints remained relatively static. After a slight uptick in complaints in 2018, only four fewer complaints were received in 2019. However, it should be noted that more complaints were worked in 2019 than in any recent year since 2016.

As shown below, the number of officer interactions with the community has continued to increase – both in calls for service and self-initiated activities. 2019 marked the largest number of calls for service and self-initiated activities in over five years. In 2019, there were 247,532 calls for service and 42,619 self-initiated activity calls. These numbers have tended to fluctuate, as seen in the table below, but have been on a steady upward trajectory in the last three years.

	2015	2016	2017	2018	2019
Calls for Service	207,428	204,778	222,401	240,718	247,532
Self-Initiated Activities	31,111	26,857	25,913	33,996	42,619

There are many factors which may contribute to the rate of complaint intake: how frequently people are coming into contact with police, public perception of such contact, knowledge of the Office, increased usage of de-escalation techniques, and others.

	2015	2016	2017	2018	2019	Average
Complaints Received	326	287	221	277	274	277
Complaints Worked	207	151	118	127	142	149

The table on the following page indicates the disposition of complaints by category from 2015 to 2019.

⁶ For the statistics over a ten year period, please refer to Appendix A: “A Decade in Review – 2010 to 2019”

	2015	2016	2017	2018	2019
Sustained	12	7	11	2	9
Not Sustained	61	25	24	34	25
Exonerated	59	27	18	30	34
Closed	30	49	30	27	30
Withdrawn	1	4	3	3	1
Non-Cooperation	44	39	32	31	43
COMPLAINTS REVIEWED	207	151	118	127	142

Although the number of complaints reviewed in recent years has fluctuated due to the number of complaints received in the Office of Community Complaints, the breakdown of sustained complaints (as a percentage of complaints sustained, not sustained, and exonerated) averages four (4) to five (5) percent each year.

The five-year average by disposition is below.

	Five-Year Average
Sustained	5.5%
Not Sustained	22.7%
Exonerated	22.6%
Closed	22.3%
Withdrawn	1.6%
Non-Cooperation	25.3%

Community Outreach

The Office of Community Complaints (“OCC”) continuously works towards engaging the Kansas City community and the employees of the Kansas City, Missouri Police Department in an effort to achieve the agency’s aims. The Office continues to establish a presence with numerous organizations in the Kansas City metropolitan area by making presentations, attending meetings, and facilitating learning events centered on improving the police-community relationship.

To this end, the Office has developed several documents to aid in reaching the majority of the Kansas City population. The OCC Youth Guide has been widely distributed through youth-oriented events held in the metro area. Additionally, a “Do’s and Don’ts When Interacting with Law Enforcement” flyer is available.

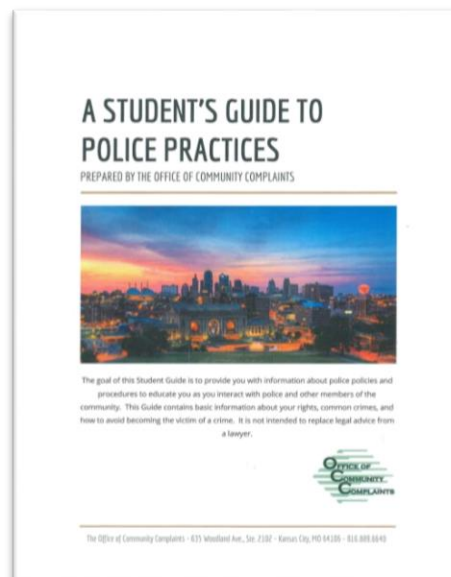
The Office maintains a steady presence on social media, with accounts on Twitter and Facebook that relay positive messages and information critical to the community.



@OCCkansascity



@occkc



Enabling Legislation: Missouri State Statute §84.430⁷

The enabling legislation for the Office of Community Complaints can be found in the Missouri State Statutes, specifically in §84.430, which states the following:

Board of police--personnel disciplinary cases--decrease of force--witnesses, summons and administration of oaths (Kansas City).

84.430. 1. The board shall hear all complaints or charges filed against any member of the police department. All complaints or charges filed by persons other than the commissioners or police officers shall be verified by the oath of the person filing such complaints or charges. The board may at any time order the discharge of a specified number of police officers for the reason that in the opinion of the board, the police force is larger than the interests of the public demand or that there is insufficient money to pay the expenses of maintaining the police force as then organized; and in such cases it shall not be necessary to file any complaint or charges or to permit a hearing by the board of the policemen or police officers to be removed; but policemen and police officers so dismissed shall be placed at the top of the suitable eligible lists, and when vacancies so created shall be filled the policemen or police officers thus removed shall, if they so desire, be reappointed to fill such vacancies in the order in which such policemen or police officers were removed.

2. Any member of the board shall have power to summon and compel the attendance of witnesses before the board and the production of books and papers before them whenever it may be necessary for the more effective discharge of the board's duties and responsibilities. Any member of the board or the secretary of the board shall have the power to administer oaths or affirmations to any person appearing or called before said board.



⁷ Kansas City, Missouri is the only city in the United States where the Police Department is under the control of the state, not the local jurisdiction in which it operates. This has been the case since 1939. For more information, see <https://www.kcpd.org/about/history/>

Appendix A:

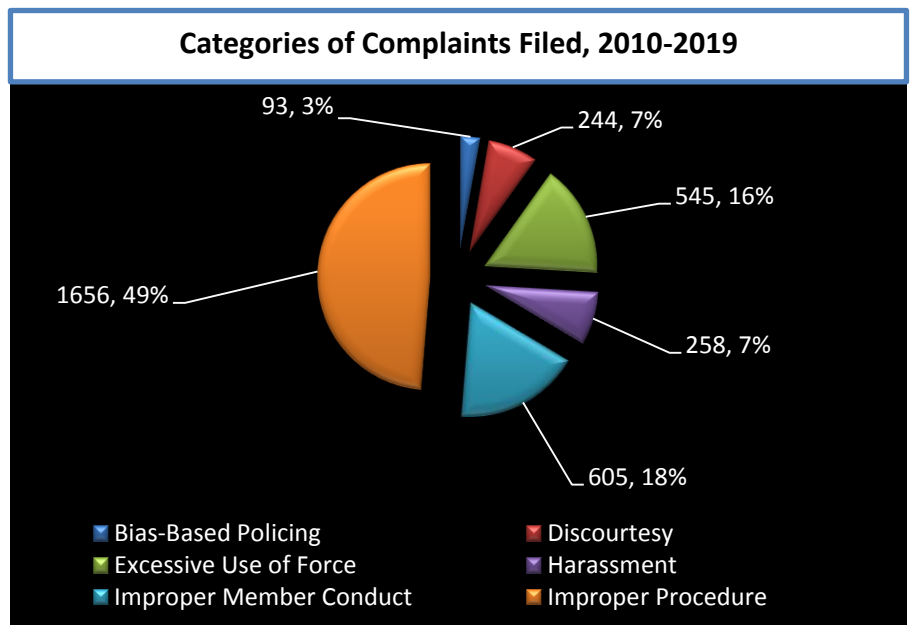
A Decade in Review – 2010 to 2019

Office of Community Complaints A Decade in Review: 2010 to 2019

Complaints Received:

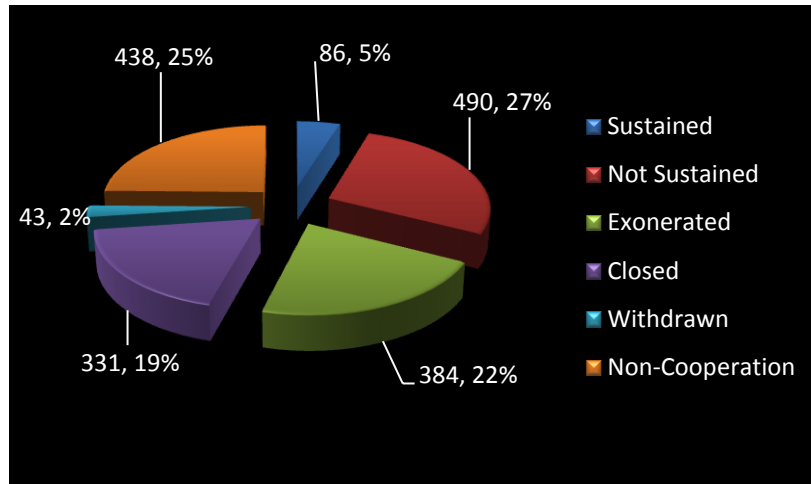
This section consists of complaints filed in each calendar year from 2010 to 2019. Those complaints listed as “OCC’s” are complaints which were forwarded to the Internal Affairs Unit for a full investigation. Those complaints listed as “NIC’s” are those which were handled through mediation or conciliation, did not cooperate with the process, or met one of the criteria for closing a complaint without an investigation. Of those complaints received, the pie chart indicates what category they were classified as.

	OCC	NIC	Total
2010	246	202	448
2011	212	176	388
2012	169	210	379
2013	214	193	407
2014	205	188	393
2015	157	169	326
2016	144	144	288
2017	112	109	221
2018	135	142	277
2019	155	119	274
Total	1749	1652	3401



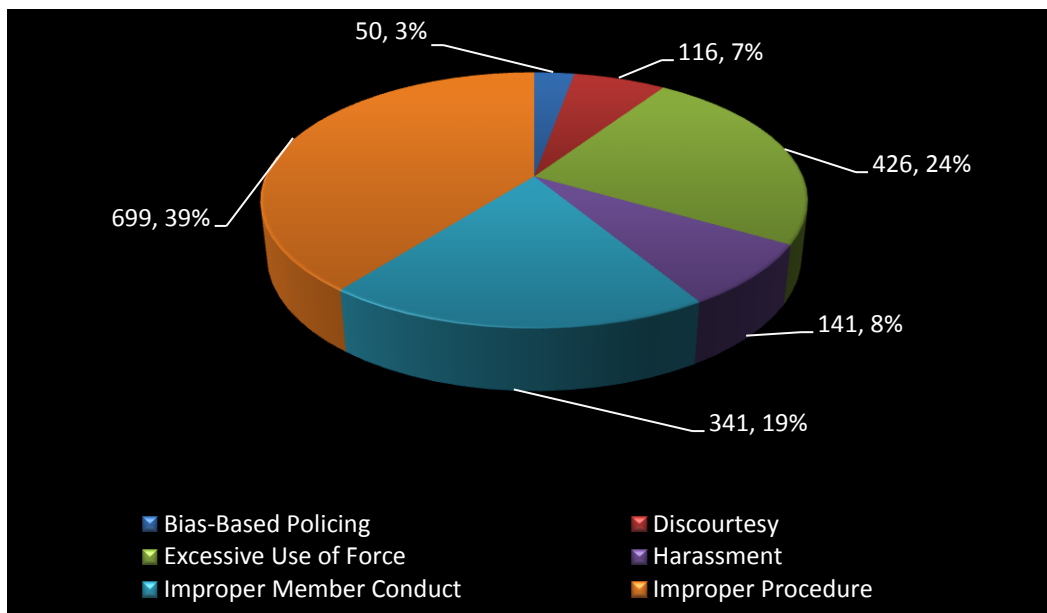
Complaints Worked:

This section consists of those complaints which were forwarded to the Internal Affairs Unit and worked in each calendar year. A complaint received late in a calendar year may not be “worked” until the following calendar year. Some of the complaints closed in 2010 would have been filed in 2009, and some complaints filed in 2019 have not yet been closed. Worked complaints can fall into one of six dispositions: Sustained, Not Sustained, Exonerated, Closed, Withdrawn, and Non-Cooperation.



Sustained complaints make up approximately 4.8% of the complaints worked over the course of the last ten years. Those complaints consist of complaints classified as Discourtesy, Excessive Use of Force, Improper Member Conduct, and Improper Procedure. A large portion of complaints are made up of those who do not cooperate with Internal Affairs. Although efforts have been made to understand the reason behind this large number, Internal Affairs is unable to contact or proceed with an investigation on 25% of those complaints filed with the Office.

The majority of complaints over the past decade fall into the three categories of Improper Procedure, Excessive Use of Force, and Improper Member Conduct. Most complaints allege some violation of policy or procedure, hence the large number of Improper Procedure complaints.



Ten Year Comparative Historical Statistics:

The below table outlines the differences between the complaints that were *received* in a calendar year and those that were *worked* in a calendar year. Note that the “Received” line in the table consists of both “OCC’s” and “NIC’s.”

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	Total	Avg.
Received	448	388	379	407	393	326	287	221	277	274	3400	340
Worked	224	207	209	201	186	207	151	118	127	142	1772	177

Over the past ten years, the number of complaints received has fluctuated a fair amount. The Office credits the drop in complaints in the latter years to the educational program that the Office has established, consisting of the Youth Guide to Police Practices, the Do’s and Don’ts When Interacting With Law Enforcement, and Office personnel visits to schools, churches, community meetings, and other opportunities. By educating the public of their rights and responsibilities, as well as teaching members of the Department the role of the Office, the numbers of complaints have been on the decline.

Appendix B:

Annual Complaints Received in the Office of Community Complaints

Office of Community Complaints - Annual Complaints Received

Date Filed	Allegations	Resolution	Finding
1/1/2019	Complainant alleges his vehicle was struck by a police car. The driver of the police car did not stop.	Closed	Exonerated
1/1/2019	Complainant claims he was given ticket for speeding despite officer telling him he was going the correct speed.	Closed	Non-Cooperation
1/2/2019	Complainant states an officer responding to an accident scene made threats and was out of control angry.	Mediation - Successful	Resolved Without Investigation
1/2/2019	Complainant alleges officers did not do their job when he reported that someone threatened to shoot him.	Mediation - Successful	Resolved Without Investigation
1/3/2019	Complainants allege a homicide investigation involving their son was mishandled and not fully investigated.	Past 90 Day Filing	Closed
1/4/2019	Complainant states an officer threw him on a game machine at Wal-Mart.	Mediation - Successful	Resolved Without Investigation
1/4/2019	Complainant alleges officers stole money from him during the course of his arrest.	Closed	Non-Cooperation
1/5/2019	Complainant states an officer followed her daughter to work.	Closed	Non-Cooperation
1/6/2019	Complainant alleges rude treatment by officer during the course of a traffic stop.	Conciliation - Successful	Resolved Without Investigation
1/7/2019	Complainant states she is being followed and when she reported this, an officer told her she was schizophrenic and needed to see a doctor.	Closed	Complaint Noted
1/7/2019	Complainant alleges a lack of probable cause for her vehicle stop.	Closed	Non-Cooperation
1/8/2019	Complainant is unhappy that officers did not remove her grandchild from an abusive situation.	Closed	Withdrawn

Date Filed	Allegations	Resolution	Finding
1/8/2019	Complainant states she felt the officer was rude to her because of her race.	Closed	Exonerated
1/9/2019	Complainant alleges he was assaulted in the EPD lobby and received no assistance from anyone at the station.	Closed	Closed
1/9/2019	Complainant states a dangerous inmate was receiving psychological treatment and was released from the hospital instead of back into KCPD custody.	Closed	Non-Cooperation
1/10/2019	Complainant is upset because dispatch and officers asked if he has a mental illness.	Closed	Non-Cooperation
1/11/2019	Complainant claims officer never showed up to the scene and when he went to file a report, he was not allowed to do so.	Closed	Closed
1/11/2019	Complainant states he was assaulted and the officer high-fived the other person involved.	Closed	Closed
1/14/2019	Complainant is upset that he was given a ticket in a school zone during winter break.	Mediation - Successful	Resolved Without Investigation
1/15/2019	Complainant alleges rude treatment by officers and complains report was inaccurate.	Closed	Non-Cooperation
1/16/2019	Complainant alleges her vehicle was damaged by an officer.	Conciliation - Noncooperative	Resolved Without Investigation
1/18/2019	Complainants allege officers did not do their jobs, which ultimately resulted in the death of a family member.	Closed	Not-Sustained
1/19/2019	Complainant alleges officers did not have probable cause to search his home and caused over \$2,000 in damage.	No Violation of Policy/Procedure	Closed
1/24/2019	Complainant alleges rude treatment on behalf of the Jackson County Prosecutor's Office.	Outside Jurisdiction	Closed
1/24/2019	Complainant states he has been a victim of racial profiling for many years.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
1/25/2019	Complainant attests he was demoralized by officers who would not allow him to file a theft report.	Closed	Non-Cooperation
1/26/2019	Complainant states she attempted to report a vehicular report and was laughed at and informed it would not be investigated.	Closed	Sustained
1/30/2019	Complainant states he witnessed officers drive above the speed limit through a school zone, and when he approached them to talk to them, he was flipped off and told to mind his own business.	Conciliation - Successful	Resolved Without Investigation
1/31/2019	Complainant alleges officer parked for over an hour in a 15-minute spot reserved for a business while not patronizing that business.	Conciliation - Successful	Resolved Without Investigation
1/31/2019	Complainant attests officers entered her home, handcuffed her and her boyfriend for no reason, and failed to make a report of the incident.	Closed	Exonerated
2/1/2019	Complainant alleges officers tried to bully her into making false statements and states the police report does not accurately reflect her statement.	Closed	Non-Cooperation
2/2/2019	Complainant states she was involved in a traffic stop and feels the officers acted unprofessionally towards her and her family.	Closed	Exonerated
2/4/2019	Complainants allege they were profiled and accused of doing something they were not doing. They claim harassment by the officers.	Closed	Non-Cooperation
2/4/2019	Complainant alleges his daughter was separated from him because of false information given by officers.	No Violation of Policy/Procedure	Closed
2/4/2019	Complainant states she is being harassed by officers who are looking for her son, who does not live at her residence.	Closed	Non-Cooperation
2/4/2019	Complainant states she was given a ticket for not stopping at a stop sign, but claims she did and alleges the officer incorrectly told her she had \$5,000 in warrants.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
2/5/2019	Complainant states officer is abusing his power by threatening, stalking, and harassing complainant and family.	Closed	Exonerated
2/5/2019	Complainant states she was treated unfairly by officers because the other involved party is related to an officer.	Closed	Sustained
2/11/2019	Complainant alleges officers failed to arrest the party that assaulted him.		
2/11/2019	Complainant states her son stepped outside of the gym to look for family, and when he re-entered, an officer pushed him out the door and told him he could not be in the gym after the basketball game was over.	Closed	Exonerated
2/12/2019	Complainant alleges officer was rude and belligerent while stopping her under suspicion of driving under the influence.	Mediation - Successful	Resolved Without Investigation
2/12/2019	Complainant alleges he was singled out by officers who announced his prior conviction.	Closed	Non-Cooperation
2/14/2019	Complainant alleges property is missing from her vehicle which was towed by officers.	Closed	Exonerated
2/14/2019	Complainant alleges unprofessional and unethical treatment by an officer during a traffic stop.	Closed	Not-Sustained
2/14/2019	Complainant states the officer who responded to her residence did not believe that she was in fear of her roommate.	Closed	Closed
2/19/2019	Complainant claims someone is interfering in his life and he believes he is being maliciously harassed by an unknown police officer.	No Violation of Policy/Procedure	Closed
2/19/2019	Complainant states the city is very "trashy" and we have a "dirty city." Complaint was forwarded to the Action Center.	Outside Jurisdiction	Closed
2/19/2019	Complainant alleges he was arrested because of miscommunication and was choked by an officer in the patrol wagon.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
2/19/2019	Complainant states his vehicle was towed from in front of his residence for no reason.	Closed	Exonerated
2/20/2019	Complainant was involved in a hit and run accident involving an unmarked police car and another car; claims the police report is incorrect.	Closed	Closed
2/21/2019	Complainant states car was towed from a "No Parking 4:00 - 6:00 p.m." location despite being present with the officer and the tow truck.	Conciliation - Successful	Resolved Without Investigation
2/21/2019	Complaint involves snow removal in and on side streets in the northland. The complaint was forwarded to the Action Center.	Outside Jurisdiction	Closed
2/22/2019	Complainant asserts that the KCPD will not investigate her numerous reports of stalking, identity theft, bullying, harassment, and kidnapping.	Past 90 Day Filing	Closed
2/22/2019	Complainant alleges ongoing issues with an investigation which began in 2014 and complains of lack of investigation.	Closed	Exonerated
2/24/2019	Complaint form was turned in blank.	Closed	Non-Cooperation
2/25/2019	Complainant alleges she was involved in a vehicular accident and the officer who responded was unprofessional and used profanity towards her.	Closed	Non-Cooperation
2/25/2019	Complainant states an officer responded to take her report, but the officer became hostile, threw the complainant to the ground, and made unprofessional comments regarding the complainant's ethnic background.	Closed	Not-Sustained
2/25/2019	Complaint involves a member of the St. Joseph, MO Police Department in regard to a criminal case.	Outside Jurisdiction	Closed
2/25/2019	Complainant states her soon to be ex-husband (an officer) is using his authority to falsely accuse her of property damage.	Closed	Complaint Noted

Date Filed	Allegations	Resolution	Finding
2/27/2019	Complainant alleges she has called the O.C.C. office thirty (30) plus times and never received a return phone call.	No Violation of Policy/Procedure	Closed
3/4/2019	Complainant alleges officers forced him to leave his homeless camp residence and allowed others to take his property and destroy his shelter.	Closed	Exonerated
3/4/2019	Complainant alleges she was ticketed for parking facing the wrong way on her residential street during an ice storm.	No Violation of Policy/Procedure	Closed
3/4/2019	Complainant states he became involved in an incident at a gas station resulting in police being called; upon arrival, the officers would not allow him to press charges.	Closed	Non-Cooperation
3/7/2019	Complainants allege they are being treated disrespectfully by a security officer at their workplace.	Pending Litigation	Closed
3/8/2019	Complainant states he is being targeted by an officer seeking to fulfill his/her ticket quota.	Closed	Non-Cooperation
3/14/2019	Complainant alleges he was stopped and handcuffed outside his residence and was mistaken for a suspect.	Closed	Exonerated
3/17/2019	Complainant alleges rude treatment by division station employees.	Closed	Non-Cooperation
3/18/2019	Complainant became involved in an altercation with his sister; when police arrived, they did not listen to his side of the story.	Closed	Withdrawn
3/18/2019	Complainant states he was forced to leave his home despite being the leaseholder and complains of a wrongful eviction.	Closed	Non-Cooperation
3/19/2019	Complainant states he was not allowed to make a report and was forcibly removed from a division station.	Closed	Non-Cooperation
3/19/2019	Complainant alleges officers encouraged him to change his story after he was assaulted at a bar.	Pending Litigation	Closed

Date Filed	Allegations	Resolution	Finding
3/20/2019	Complainant alleges the KCPD put a monitor on him and is exploiting his life.	No Violation of Policy/Procedure	Closed
3/25/2019	Complainant states her minor son is being targeted by officers who are repeatedly coming to her residence harassing her and members of her family.	Closed	Exonerated
3/25/2019	Complainant states he responded to retrieve his property but alleges officers were rude and threatening and would not give him his property without identification.	Closed	Non-Cooperation
3/26/2019	Complainant states he is being followed and having his life turned upside down by unknown parties.	Outside Jurisdiction	Closed
3/27/2019	Complainant states she was forced to make a statement without having her rights read to her; alleges the officer is holding her car and will not release it.	Closed	Non-Cooperation
3/30/2019	Complainant alleges a desk clerk would not contact officers to look at wounds the complainant sustained.	Closed	Non-Cooperation
3/31/2019	Complaint alleges he is missing \$250 from his property.	Closed	Non-Cooperation
4/2/2019	Complainant states the offices on duty refused and neglected to assist him.	Closed	Non-Cooperation
4/3/2019	Complainant alleges an officer contacted his company commander (military) and indicated that he had been drunk and disorderly despite not being arrested, charged, or given a breathalyzer test.		
4/7/2019	Complainant alleges he responded to the station with a client to assist him in filing a police report, but the sergeant was very hostile towards him.	Closed	Non-Cooperation
4/10/2019	The complaint form was blank; however, the Sergeant who signed the complaint form indicated the complainant was upset because he felt his car did not need to be towed.	Closed	Non-Cooperation
4/17/2019	Complainant alleges a patrol car was following him too closely while he was riding a motorcycle.	Conciliation - Successful	Resolved Without Investigation

Date Filed	Allegations	Resolution	Finding
4/22/2019	Complainant alleges the officer did not get her statement during the course of a vehicular accident.	Closed	Non-Cooperation
4/23/2019	Complainant states she was pulled over and ticketed for what she believed was a legal turn.	Closed	Non-Cooperation
4/29/2019	Complainant states officers had been at her parents' residence and animal control was called. She alleges she was issued six tickets despite not owning the animals and with assurances that no tickets would be issued.	Closed	Closed
4/29/2019	Complainant states he was treated with excessive force in what he claims was a case of mistaken identity.	Closed	Not-Sustained
4/29/2019	Complainant states a Domestic Violence detective is not conducting an investigation into her allegations.	Closed	Not-Sustained
5/1/2019	Complainant states despite requesting, he has never seen the warrant that called for his arrest.	Past 90 Day Filing	Closed
5/1/2019	Complainant alleges she is being cyber-stalked and notes detectives will not take the information she has about an open homicide investigation.	Past 90 Day Filing	Closed
5/2/2019	Complainant alleges he was not given time to provide his information before he was issued various tickets.	Closed	Non-Cooperation
5/3/2019	Complainant states he was the victim of excessive force and was charged with hindering.	Closed	Non-Cooperation
5/6/2019	Complainant claims a sergeant was negligent in investigating his allegations of misconduct.	No Violation of Policy/Procedure	Closed
5/7/2019	Complainants state the officer was rude during the course of the incident.	Closed	Not-Sustained
5/8/2019	Complainants state they are having difficulties with their neighbors and have not received appropriate police response.	Conciliation - Successful	Resolved Without Investigation
5/9/2019	Complainant states detectives are not answering her questions or taking her questions seriously regarding the death of her son.	Closed	Exonerated

Date Filed	Allegations	Resolution	Finding
5/9/2019	Complainant alleges officer shoved her forcefully during the course of an altercation between family members.	Closed	Exonerated
5/10/2019	Complainant states she had a negative interaction with members of the Overland Park, KS Police regarding a stolen auto that was not really stolen.	Outside Jurisdiction	Closed
5/15/2019	Complainant states the department member renting his residence has arbitrarily changed (decreased) the amount of rent that is being paid.	Closed	Not-Sustained
5/22/2019	Complainant states he was detained by officers while sitting in his car, which was towed. Complainant states he had no warrants and received a busted lip during his involvement with officers.	Closed	Non-Cooperation
5/25/2019	Complainant states she called police about animal abuse and the officers returned the dog to its owner.	Closed	Non-Cooperation
5/25/2019	Complainant states she was harassed by bus driver regarding her ADA dog, which was taken from her and has not been returned.	Title 6	Closed
5/28/2019	Complainant alleges she was attacked by a person breaking into her car, and when police arrived they did not take a report. She adds she tried repeatedly for officers to take a report but most she contacted were unprofessional and rude towards her.		
5/28/2019	Third party complaint filed by complainants who witnessed a child approach a store clerk claiming to be abused.	Closed	Complaint Noted
5/30/2019	Complainant alleges he is being followed by all sorts of people who have a bounty out on his head, and when officers respond to the scene, he is taken to Truman Medical Center.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
5/31/2019	Complainants state a search warrant was executed in their home while they were not present and items were removed from a safe that was forced open. Complainants state the items in the safe were not documented on the copy of the search warrant receipt left in the residence.	No Violation of Policy/Procedure	Closed
6/3/2019	Complainant states he has never been provided proof of the warrant against him.	No Violation of Policy/Procedure	Closed
6/3/2019	Complainant states Codes Enforcement officers have entered his property without his permission and were allowed to do so by the officers who accompanied them.	No Violation of Policy/Procedure	Closed
6/4/2019	Complainant states an officer came to her son's elementary school and accused him of bullying his daughter, then struck the youth across the back of the neck/head.	Closed	Exonerated
6/5/2019	Complainant alleges she was arrested and her car was towed for no reason.	Pending Litigation	Closed
6/7/2019	Complainant alleges officers did not do a thorough investigation in regard to a legal issue she is having.	Closed	Non-Cooperation
6/7/2019	Complainant states he was involved in a felony car stop but it was a case of mistaken identity. He alleges five rifles were pointed at him during the stop.	No Violation of Policy/Procedure	Closed
6/8/2019	Complainant alleges officers dumped out a small vial of ashes belonging to complainant's deceased grandmother.	Pending Litigation	Closed
6/9/2019	Complainant states she was shopping for snacks when an officer pulled his gun on her and told her she needed to leave.	Closed	Non-Cooperation
6/11/2019	Complainant states she was attacked by her son and when she called police for assistance, the responding members used excessive force against her.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
6/12/2019	Complainant states he was returning home from Colorado and was pulled over for no valid reason. He adds the officer wanted to search the car once he found out the complainant was coming from Colorado.	Closed	Not-Sustained
6/13/2019	Complainant states he was issued a ticket for failure to wear a seatbelt when he was just adjusting it at the time of being stopped.	No Violation of Policy/Procedure	Closed
6/14/2019	Complainant claims he was followed from court and issued the same tickets he had just disposed of in court.	Closed	Non-Cooperation
6/14/2019	Complainant states he would not provide his name to an officer when asked; he was later told he was the suspect in a double shooting and was assaulted by officers.	Closed	Non-Cooperation
6/18/2019	Complainant states her vehicle was struck by a person without a license and insurance. She complains that the officers only traded information for the parties and did not take a report, which was requested at the time by the insurance company.	No Violation of Policy/Procedure	Closed
6/18/2019	Complainant alleges she was struck by a car and responding officers failed to interview witnesses, document insurance information of the person who struck her, or issue citations.		
6/19/2019	Third party complaint involving complainants witnessing an officer picking up a man by the throat and knocking him unconscious, and was taken away by ambulance.	Third Party Complainant	Closed
6/19/2019	Complainant states she was stopped for no reason, had a gun pointed at her, and was told her tags were improper.	Closed	Not-Sustained
6/19/2019	Complainant states he is being harassed by an officer because he was found "not guilty" in a murder trial.	Closed	Exonerated
6/21/2019	Complainant states he was detained by officers at the train station and choked with a seatbelt.	Closed	Not-Sustained

Date Filed	Allegations	Resolution	Finding
6/25/2019	Complainant states a visitor to his neighbor's residence comes on his property without permission and officers have warned the neighbor; however, officers are not enforcing the trespassing and have told the complainant he would be arrested if they returned.	Closed	Exonerated
6/27/2019	Complainant states an officer accused her of being someone with the same name but different birth year who has extensive criminal history, and claims he did not do his job to determine who she was.	No Violation of Policy/Procedure	Closed
6/30/2019	Complainant alleges she had a dispute with a department member over the need to report her son missing.	Closed	Non-Cooperation
7/1/2019	Complainant states he was asked to leave Wal-mart by an officer who used unnecessary physical force.	Closed	Non-Cooperation
7/1/2019	Complainant states they called the police because of fireworks were being shot off prior to the Fourth of July, and officers never showed up.	No Violation of Policy/Procedure	Closed
7/1/2019	Complainants state they tried several times to make a missing persons report and were not allowed do so.	Closed	Exonerated
7/2/2019	Complainant states officers used excessive force while she was being arrested.	Closed	Exonerated
7/2/2019	Complainants state that an officer was drunk and asked other officers to harass the complainants.	Closed	Exonerated
7/8/2019	Complainant was pulled over and removed from vehicle at gun point for no apparent reason.	Closed	Exonerated
7/8/2019	Complainant states that an officer had her vehicle towed but did not tow someone else's because that person and the officer were friends.	Other	Closed
7/9/2019	Complainant states that officer would not take a missing persons report.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
7/10/2019	Complainant alleges that an officer/security guard harassed her while she was attempting to retrieve her mail.	Closed	Non-Cooperation
7/10/2019	Complainant believes her winning lottery ticket was stolen from her friend's vehicle and the suspect has cashed in the multi-million dollar winnings; claims officers will not help her recover the ticket.	No Violation of Policy/Procedure	Closed
7/12/2019	Complainant alleges officer became involved in a civil matter regarding a dispute over a public alleyway.	Conciliation - Successful	Resolved Without Investigation
7/17/2019	Complainant provided a list of conspiracy theories and incidents affecting him not involving members of the KCPD.	No Violation of Policy/Procedure	Closed
7/17/2019	Complainant had no complaint against the officer who stopped him but requested ticket be dismissed.	No Violation of Policy/Procedure	Closed
7/17/2019	Complainant states he was abused and attacked by officers during a traffic stop.	Closed	Non-Cooperation
7/22/2019	Complainant states officer gave him a parking ticket despite having time remaining on the meter; upon questioning by the complainant, the officer admitted she was wrong.	Conciliation - Successful	Resolved Without Investigation
7/23/2019	Complainant alleges officers intentionally damaged a fence on her property, which was witnessed by a neighbor.	Closed	Non-Cooperation
7/26/2019	Complainant states she was involved in a hit and run accident involving a stolen vehicle, and has been unable to get the paperwork she needs from the Department to resolve the situation.	Conciliation - Successful	Resolved Without Investigation
7/29/2019	Complainant alleges she was subjected to excessive force during the course of a traffic stop.	Closed	Exonerated
7/29/2019	Complainant alleges after requesting several times, an officer would not take a police report and threatened to have her car towed.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
7/31/2019	Complainant states officers told him that he matched the description of a car-jacking suspect; complainant believes he was targeted for wearing nice clothes and driving a nice car.	Closed	Exonerated
7/31/2019	Complainant states when released from detention, his property bag was dropped at his feet, causing his cell phone to break.	Closed	Non-Cooperation
8/1/2019	Complainant states he is constantly followed by the police helicopter.	No Violation of Policy/Procedure	Closed
8/2/2019	Complainant states officers did not assist her in retrieving her property from the residence of someone who had assaulted her.	Closed	Non-Cooperation
8/2/2019	Complainant is alleging improper things are taking place with the officers assigned to investigating rapes.	Closed	Closed
8/5/2019	Complainant states she was treated rudely by a traffic officer who would not answer her questions.		
8/5/2019	Complainants state they were assaulted by officers working off-duty in the Power and Light District.	Closed	Not-Sustained
8/5/2019	Complaint is regarding court procedures and conduct of a Municipal Court judge.	Outside Jurisdiction	Closed
8/5/2019	Complaint is in regard to the Jackson County Prosecutor's Office and the policies of the office.	Outside Jurisdiction	Closed
8/6/2019	Complainant states she was assaulted at her place of employment and responding officers would not allow her to file charges.	Closed	Exonerated
8/6/2019	Complainant states officers refused to provide help for a person in crisis who had started a fire.	Closed	Exonerated
8/6/2019	Complainant states he was the victim of an assault but was arrested by officers.	Closed	Exonerated
8/9/2019	Complainant alleges he was subjected to excessive force after walking back to a friend's residence from the gas station.	Closed	Not-Sustained

Date Filed	Allegations	Resolution	Finding
8/10/2019	Complainant states he was humiliated by officers while visiting his mother in the hospital.	Closed	Non-Cooperation
8/14/2019	Complainant alleges she was jerked so forcefully by an officer that her shoe came off and her cell phone broke.	Closed	Non-Cooperation
8/14/2019	Complainant states her granddaughter was assaulted by her father; upon her arrival at the scene, the officers would not call CPS or discuss the situation with her and told her to go home.		
8/14/2019	Complainant alleges he is being followed by various persons, some of which are police officers, since he arrived in Kansas City.	Outside Jurisdiction	Closed
8/14/2019	Complainant alleges she was forced by officers to go to Research Medical Center, where she was held for ten-plus days.	Past 90 Day Filing	Closed
8/14/2019	Complainant states he is being harassed by officers responding to calls inside his apartment building and claims it could be retaliation from a previous complaint filed.	Closed	Exonerated
8/16/2019	Complainant alleges he is being harassed by officers at the library and on the bus system.	Closed	Non-Cooperation
8/19/2019	Complainant states her vehicle was reported stolen, but when KCPD recovered it, it was not taken out of the system, causing her to be stopped on several occasions.	Conciliation - Successful	Resolved Without Investigation
8/19/2019	Complainant alleges officers took his driver's license despite him blowing a zero on the Breathalyzer machine.	Closed	Non-Cooperation
8/19/2019	Complainant states he was tackled by officers for no reason and was given three tickets.	Closed	Non-Cooperation
8/19/2019	Complainant alleges officers would not offer assistance to her daughter who did not want to go with her father and would not exit her vehicle.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
8/21/2019	Complainant states he was arrested with excessive force while attempting to obtain non-delivered copies of newspapers at the Kansas City Star.	Closed	Exonerated
8/21/2019	Complainant states he was treated with excessive force while being detained by officers for allegedly shoplifting at Wal-Mart.	Closed	Non-Cooperation
8/21/2019	Complainant states he has repeatedly tried to have a report corrected that shows he was arrested when he was not.	Conciliation - Successful	Resolved Without Investigation
8/22/2019	Complainant alleges he was stopped due to his color and claims the reason for the stop given by the officer was a lie.	Closed	Exonerated
8/22/2019	Complainant notes he was given information about the aggressor but that information was not put in the police report, causing him difficulty.	Closed	Non-Cooperation
8/23/2019	Complainant states she was not given the opportunity to provide her insurance information during a traffic stop and the officer was rude.	Closed	Non-Cooperation
9/1/2019	Complainant alleges officer used excessive force.	Closed	Non-Cooperation
9/3/2019	Complainant states she feels her privacy was violated by an officer yelling out that he had arrested her in the past.	Closed	Non-Cooperation
9/3/2019	Complainant alleges that victimization of her sister has not been documented or investigated properly due to suspect's relationships with the KCPD.		
9/3/2019	Complainant claims officers were not current with state laws and statutes and mishandled him during a non-violent offense.		
9/4/2019	Complainant states she was assaulted and the responding officers, who had a witness to what had occurred prior to their arrival, did not appear to care about the situation.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
9/5/2019	Complainant alleges he was pulled over by officers, choked, and was asked if he wanted to die.	Closed	Non-Cooperation
9/9/2019	Complainant states she was granted permission to charge her phone at a district station by one clerk, but another clerk ordered her to leave the station.	Conciliation - Successful	Resolved Without Investigation
9/9/2019	Complainant alleges he was assaulted in front of a police van and the officer inside the van did nothing, stating he was there for a different call.	Closed	Non-Cooperation
9/9/2019	Complainant claims he is being harassed by numerous officers and officers have placed a tracking device on his bicycle that delivers a shock to him.	No Violation of Policy/Procedure	Closed
9/10/2019	Complainants allege they were pulled over for a faulty reason and complain it was a premeditated stop.	Closed	Exonerated
9/12/2019	Complainant alleges officers towed his vehicle because they believed his dealer tags were fake, which he denies.	Closed	Not-Sustained
9/12/2019	Complainant is upset about a speeding ticket and is demanding information that is outside the office's purview. Complainant was directed to the court system.	No Violation of Policy/Procedure	Closed
9/16/2019	Complainant states she was attacked and the officers who responded treated her as the aggressor and did not investigate the situation.	Closed	Non-Cooperation
9/16/2019	Complainant states she was falsely accused of being in a hit and run accident and sustained injuries from the officers who grabbed her, threw her to the ground, and drug her across the pavement.	Closed	Closed
9/17/2019	Complainant alleges the vehicular report that was completed is incorrect.	Closed	Closed
9/17/2019	Complainant states he witnessed an officer look through his windows via his home security camera. He notes the officer is involving himself in a civil case out of Ray County, MO.	No Violation of Policy/Procedure	Closed

Date Filed	Allegations	Resolution	Finding
9/22/2019	Complainant was upset that 9-1-1 dispatchers would not send an officer to his location to take an assault	Conciliation - Successful	Resolved Without Investigation
9/22/2019	Complainant alleges motorcycle officer was driving dangerously and the sergeant used unwanted physical contact when he attempted to report the situation.	Closed	Non-Cooperation
9/24/2019	Complainant states he was ticketed for something he did not do, but did not receive a ticket for what he was allegedly pulled over for.	Closed	Closed
9/24/2019	Complainant alleges he was told by an officer that there was no smoking at the bus stop and told him he needed to leave.	Closed	Non-Cooperation
10/1/2019	Complainant alleges officers are following him.	No Violation of Policy/Procedure	Closed
10/2/2019	Complainant alleges an officer poured out his unopened glass bottle of liquid outside of the courthouse.	No Violation of Policy/Procedure	Closed
10/3/2019	Complainant alleges a desk clerk would not file a vehicular report for her.	Closed	Non-Cooperation
10/3/2019	Complainant states officers stole her makeup bag containing over \$2000 in goods.	Closed	Non-Cooperation
10/4/2019	Complainant states he was treated rudely by a motorcycle officer during the course of a traffic stop.	Conciliation - Successful	Resolved Without Investigation
10/7/2019	Complainant states there are errors in a vehicular report completed by an officer and he was unwilling to issue tickets or assign fault.	Conciliation - Successful	Resolved Without Investigation
10/7/2019	Complainant alleges officers used excessive force against her daughters.	Closed	Non-Cooperation
10/8/2019	Complainant states she was robbed, and when officers arrived, they refused to give her a ride despite her having been robbed of all of her money.	Closed	Withdrawn
10/8/2019	Complainant alleges officer pulled him over for no reason and was unreasonably angry during the stop.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
10/9/2019	Complainant states he was involved in an accident and was tackled to the ground by officers. He adds the report was inaccurate.	Closed	Non-Cooperation
10/10/2019	Complainant states officers relayed incorrect information to staff at Truman Medical Center about her son, causing issues with his treatment.	Closed	Exonerated
10/10/2019	Complainant states he is being harassed by members of the Kansas City, Missouri Police Department.	Past 90 Day Filing	Closed
10/11/2019	Complainants state a department member who has a grandchild in school with their child misrepresented himself as a police officer and filed a false police report which negatively impacted their child.	Closed	Exonerated
10/11/2019	Complainant states she was pulled over and when everything checked out, the officer wrote her information down as if for his own personal use.	Closed	Non-Cooperation
10/14/2019	Complainant states CIT officers did not aid her with her son, who was asked to leave the emergency room at a local hospital. She notes they threatened to arrest her son.	Closed	Exonerated
10/16/2019	Complainant states she was stopped for no reason and excessive force was used against several of her children.	Closed	Non-Cooperation
10/16/2019	Complainant states officer was driving through construction zone on I-435 at over 100 mph without lights and/or siren.	Conciliation - Successful	Resolved Without Investigation
10/17/2019	Complainant states his residence was kicked in erroneously, and a racial slur was used against him.	Closed	Non-Cooperation
10/17/2019	Complainant states she was involved in a traffic accident and was told that officers would respond; after four hours, officers responded.	Conciliation - Successful	Resolved Without Investigation

Date Filed	Allegations	Resolution	Finding
10/22/2019	Complainant asked officer for assistance in filing an assault report; she states after waiting for her case report number, an officer took her to the ground, breaking her nose.		
10/22/2019	The complainants state they had excessive force used against them by the school resource officer.	Closed	Non-Cooperation
10/22/2019	Complainant alleges he was harassed by officers while sitting in his vehicle outside of his residence.		
10/28/2019	Complainant alleges he was held at his house, told he had a warrant, and was detained while he had to prove to officers that he already had a court date for an outstanding matter.	Closed	Exonerated
10/28/2019	Complainant states he was racially profiled, told his car was stolen, that he was speeding, and that the tags on his vehicle were stolen, but was released without tickets.	Closed	Non-Cooperation
10/30/2019	Complainant states he was stopped by a motorcycle officer who was unprofessional and rude towards him.	Closed	Non-Cooperation
10/30/2019	Complainant alleges excessive force on the part of KCI airport officers.	Outside Jurisdiction	Closed
11/4/2019	Complainant alleges misconduct on the part of a tow truck driver.	Outside Jurisdiction	Closed
11/5/2019	Complainants state they are being harassed by officers who have stopped them multiple times.		
11/6/2019	Complainant states he was approached by officers and taken to the ground, where he suffered a seizure. He claims the officers told the hospital he was suicidal and falsified the reports.	Closed	Non-Cooperation
11/6/2019	Complainant alleges he was struck by a vehicle but the police report is incomplete and the officers did not talk to him about the accident but about other incidents involving him.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
11/6/2019	Complainant states officers violated her civil rights as a person.	Past 90 Day Filing	Closed
11/6/2019	Complainant states he did not have his Miranda rights read to him and was not shown an arrest warrant.	No Violation of Policy/Procedure	Closed
11/7/2019	Complainants state they were arrested for no reason and there had not been a domestic violence situation necessitating police response to their residence.		
11/11/2019	Complainants state they were accused of breaking into an apartment when in fact, one person was the landlord and the other was the maintenance worker attempting to fix a broken doorknob.		
11/12/2019	Complainants state they were yelled at and ordered off of the QuikTrip property by an officer, despite not being talked to by any QT staff.	Closed	Closed
11/12/2019	Complainant states she is the victim of human trafficking, and when she responded to Headquarters to make a report, the officer did not allow her to speak to him privately and caused her grief and embarrassment.		
11/13/2019	Complainant states he was arrested and taken to EPD, but his personal property was left behind, with the arresting officer stating, "Too bad."	Closed	Non-Cooperation
11/14/2019	Complainant states an officer willfully damaged and destroyed his tent and slammed him to the ground.	Closed	Non-Cooperation
11/14/2019	Complainant states his family was the victim of a robbery and detectives are failing to investigate the theft despite being told there is video of the suspects.	Closed	Non-Cooperation
11/14/2019	Complainants state the actions of officers during a high-speed chase led to property damage that has damaged their livelihood.		
11/14/2019	Complainant states officers used excessive force on her son during the execution of a search warrant at her residence.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
11/14/2019	Complainant involves a Title VI issue of language access for ESL (English as a second language) persons.	Title 6	Closed
11/14/2019	Complainant states he does not speak English and was involved in an auto accident. Upon calling the police and telling them he did not speak English, the officer only spoke with the other party and did not facilitate the exchange of information.		
11/15/2019	Complainant cites multiple issues with the detention of his son and of the execution of a search warrant on his residence; the co-complainant states he was nearly run over by an officer at the scene.	Third Party Complainant	Non-Cooperation
11/18/2019	Complainant observed vehicles creating a road hazard; when an officer arrived, the complainant was told not to worry about it.	No Violation of Policy/Procedure	Closed
11/19/2019	Complainant states she did not give permission for officers to search her residence, and was grabbed and pushed across her living room while the search was ongoing.		
11/19/2019	Complainant notes he is upset that an officer made a U-turn to issue him a ticket.	No Violation of Policy/Procedure	Closed
11/19/2019	Complainant simply wanted to provide feedback on a traffic stop that he believed could have been handled better.	Closed	Complaint Noted
11/20/2019	Complainant states he was treated in an unbecoming manner by officers responding to his query regarding a vehicle being towed.		
11/20/2019	Complainant states police were called due to stealing from a store; when police arrived 6 hours later, the store had closed.	Closed	Non-Cooperation
11/21/2019	Complainant alleges he was in a fight on a bus, and was arrested for causing a disturbance and an outstanding warrant.	Closed	Closed

Date Filed	Allegations	Resolution	Finding
11/26/2019	Complainant notes her minor son was the passenger in a vehicle involved in a high-speed chase; upon the conclusion of the chase, officers slammed her son to the ground causing injury to his head and mouth.		
12/2/2019	Complainants stated they were treated disrespectfully by officers investigating the sexual assault against them.		
12/2/2019	Complainant feels she was issued a parking ticket when no one else was because of the type of vehicle she drives.	Conciliation - Successful	Resolved Without Investigation
12/4/2019	Complainant states officers used excessive force against him, resulting in an injury to his spinal cord.		
12/5/2019	Complainants believe contents of a package mailed to residence were stolen at the time of shipment.	Outside Jurisdiction	Closed
12/5/2019	Complainant states he has been called named by officer and he no longer wants to have any interaction with the officer.	No Violation of Policy/Procedure	Closed
12/8/2019	Complainant states she was tackled to the ground in the detention unit despite being compliant.	Closed	Non-Cooperation
12/8/2019	Complainant states he is being harassed by a particular sergeant which is causing him to have difficulties making a living.		
12/8/2019	Complainant states he was denied the opportunity to get a report where he is the subject member, with the department citing HIPPA as the reason.		
12/8/2019	Complainant upset that officers came to his residence without being called and feels this is part of an ongoing issue with a burglary investigation that the PD did not investigate two years earlier.		
12/9/2019	Complainant states he was not given assistance by officers when he called and explained that he had been threatened with a gun by a person still on his property.		

Date Filed	Allegations	Resolution	Finding
12/11/2019	Complainants state they were denied service because they are "trailer park people" and the officers do not respect them or wish to help them.	Closed	Non-Cooperation
12/12/2019	Complainant states he called dispatch to report a car accident but states the dispatchers were reluctant to send a car since he was fearful to go see what type of car hit him or a description of the driver.	Conciliation - Successful	Resolved Without Investigation
12/13/2019	Complainant states she was told by officers she would be arrested if she came onto property that she owned.	No Violation of Policy/Procedure	Closed
12/18/2019	Complainant states he was assaulted by a member of the Heartland Jail staff while incarcerated.	Outside Jurisdiction	Closed
12/19/2019	Complainant alleges she was treated differently because of her race while waiting to pick up her daughter, resulting in a ticket for her but not for others in the same situation.		
12/20/2019	Complainant states he was forced to provide a DNA sample without his consent or a court order.	Past 90 Day Filing	Closed
12/20/2019	Complainant states he was stopped and wrongfully accused of being a suspect in an incident at another location.	Conciliation - Noncooperative	Resolved Without Investigation
12/23/2019	Complainants state an officer got in their face and was rude to them regarding a service dog they had with them.		
12/23/2019	Complainant states she became involved in a very minor vehicular accident with a KCPD civilian who represented herself as an officer during the contact.		
12/23/2019	The complainant states the officer who responded to her vehicular accident would not take a report, and she believes this is because she is a minority.		
12/24/2019	Complainant states he was hung up on multiple times while attempting to contact the SPD Detention unit.	Closed	Resolved Without Investigation
12/26/2019	Complainant cites issues with the police report from an accident which occurred 14 months prior.	Past 90 Day Filing	Closed

Date Filed	Allegations	Resolution	Finding
12/26/2019	Complainant states she was wrongfully accused as a suspect, then found out that people with the same last name are the actual suspects.	Past 90 Day Filing	Closed
12/27/2019	Complainant states he is the victim of forgery and embezzlement by parties he believes could be police officers.	No Violation of Policy/Procedure	Closed
12/31/2019	Complainants state they were given the run-around regarding where a police report needed to be filed and whether insurance needed to be contacted before a report was made.		

Appendix C:

Board of Police Commissioners

Resolution #19-02

“The 50th Anniversary of the
Establishment of the Office of
Community Complaints”

Board of Police Commissioners of Kansas City, Missouri	Section: Resolution
Subject: THE 50 th ANNIVERSARY OF THE ESTABLISHMENT OF THE OFFICE OF COMMUNITY COMPLAINTS	Number: 19-02
	Date Approved: 9/10/2019
	Page: 1 of 2

WHEREAS, the Board of Police Commissioners of Kansas City, Missouri (Board) is dedicated to providing the citizens of Kansas City, Missouri with a high quality, trustworthy police department whose officers possess integrity; and

WHEREAS, on September 5, 1969, the Board voted and adopted a proposal and several procedures recommended by Attorney Sidney Willens to establish a process through which complaints against the Kansas City, Missouri Police Department (Department) could be submitted; and

WHEREAS, on September 25, 1969, after the Board held two (2) additional public meetings, the Office of Citizen Complaints officially began operations with Dr. Ben Morris Ridpath serving as Director and Mr. Willie Walton and Mr. John Halvey working as his assistants; and

WHEREAS, in 2002 the Board changed the name of the agency to the Office of Community Complaints to reflect the availability of the complaint process to any person, regardless of their status as a citizen of the United States; and

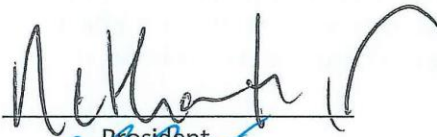
WHEREAS, the Office of Community Complaints celebrates its 50th Anniversary and has the distinction of being the oldest, continuously operating civilian oversight agency in the United States, having never ceased or suspended operations since its inception.

NOW, THEREFORE, BE IT RESOLVED that the Board reaffirms the civilian complaint process and the duty of the Office of Community Complaints to expeditiously mediate, conciliate, investigate, and review, with neutrality and impartiality, allegations of misconduct made against members of the Kansas City, Missouri Police Department; and to assist in maintaining the credible public image of the Department and to improve the relationship between the organization and the community it serves.


Board of Police Commissioners of Kansas City, Missouri	Section: Resolution
Subject: THE 50 th ANNIVERSARY OF THE ESTABLISHMENT OF THE OFFICE OF COMMUNITY COMPLAINTS	Number: 19-02
	Date Approved: 9/10/2019 Page: 2 of 2

BE IT FURTHER RESOLVED that the Board of Police Commissioners hereby congratulates the staff and volunteers of the Office of Community Complaints, past and present, on 50 years of honorable service to the Kansas City community and beyond.


RESOLVED this 10th day of September 2019.




President



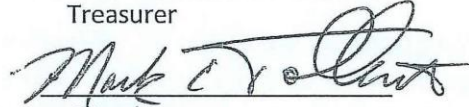
Vice President



Mayor



Treasurer



Member

